

## Change JANUS Password

Martin Palumbo - 2024-12-19 - Comments (0) - JANUS & Pennkey Account

### Change Password from a Windows PC

- To change your password on a physical machine that is Windows-based here at ASC, log into your computer and press **Ctrl-Alt-Del**, and select **Change Password**.

### Change Password from a Virtual Machine (VMWare Horizon Client APP)

- To change it from the VMWare Horizon Client desktop application on your PC, log into your virtual machine (VM) and press **Ctrl-Alt-Del**, then select **Change Password**.
- If you are using VMWare Horizon Client on Mac, log into your virtual machine (VM) and press **Fn-Ctrl-Alt-Delete**, then select **Change Password**.

### Change Password from ASC Office Zero Client

- To change your password from your virtual machine (VM) using an ASC office zero client, log into the virtual machine (VM) and enter **Ctrl-Alt-Del**, then select **Change Password**.

### Change Password from ASC Internal Host

- Please navigate to the following link from an internal ASC host, and follow the steps to reset your JANUS password  
<https://passreset.asc.upenn.edu/rdweb/pages/en-us/password.aspx>. Please enter your Janus username as "Janus\username".

If you need assistance with changing your JANUS domain password, please get in touch with [aschelpdesk@asc.upenn.edu](mailto:aschelpdesk@asc.upenn.edu).