Connect to AirPennNet

Edwin Garcia - 2025-02-12 - Comments (0) - AirPennNet Wifi

Using AirPennNet-Guest to configure your computer for AirPennNet

Connect to the AirPennNet-Guest network and either open a web browser or use the jump page that comes up automatically.

Click on the "**Connect Using My PennKey**" button and you will be redirected to the **JoinNow** configuration page, https://cloud.securew2.com/public/29559/AirPennNet/(link is external)

JoinNow will attempt to auto-detect your operating system. Should it do so incorrectly, you can select the correct operating system from the drop-down menu at the bottom of the page.

Once your correct operating system is selected, you will be presented with simple instructions on what to do based on your operating system. For most operating systems, this will consist of clicking on the "**JoinNow**" button to download an application wizard.

For operating systems that use an application wizard, the wizard will require elevated user account privileges to make configuration changes in your operating system. If requested, please supply your device's administrative username and password to continue.

Configuration Instructions for different Devices (**Please scroll down to your devices to set up AirPennNet**)
Below are instructions for configuring Mac, Windows, iOS, and Android devices using **JoinNow**, along with some troubleshooting tips and additional technical information.

-macOS
JoinNow can configure macOS in two different ways. If you have difficulty with one method, you can try the alternate one.

macOS Method 1: App Method:

1. Select 'AirPennNet-Guest' from the Wi-fi networks drop-down on the Mac's menu bar

2. Open a browser or use the captive network assistant and click on the "Connect Using My PennKey" button and links.

3. Click the "JoinNow" button

4. An app will be downloaded. Click "Allow" and select the download in your 'Downloads' folder

5. Open the downloaded SecureW2 app

6. Type in your PennKey and password and then select "Next"

7. Enter your computer's account password when prompted (or the password to an administrator account on the computer)

8. You'll be prompted for your computer's password again; select "Always Allow."

9. You're configured; if you're not migrated to AirPennNet automatically, select it from the Wi-fi menu on your Mac's title bar

macOS Method 2: Profile Method:

1. Select 'AirPennNet-Guest' from the Wi-fi networks drop-down on the Mac's menu bar

2. Open a browser or use the captive network assistant and click on the "Connect Using My PennKey" button and links.

3. Click the "Configure Profile Only" radio button

4. Enter your PennKey and password in the fields provided

5. Click 'JoinNow'

6. A file named 'SecureW2.mobileconfig will be downloaded. Open your 'Downloads' folder and open it.

7. You'll get a prompt to open your System Preferences. Open the System Preferences from the Apple menu and select "Profiles."

8. In your profile list, select 'Univeristy of Pennsylvania AirPennNet MobileConfig' (it should have a yellow triangle next to it) and click the "Install..." button

9. Enter your computer's account password when prompted (or the password to an administrator account on the computer)

10. You're configured; if you're not migrated to AirPennNet automatically, select it from the Wi-fi menu on your Mac's title bar

-Windows:

1. Click on the Wi-Fi icon in the bottom-right corner of the taskbar and connect to "AirPennNet-Guest"

2. Open a browser and click on the "Connect Using My PennKey" button and links.

3. Click the "JoinNow" button

4. An app will be downloaded. Click "Run" when the pop-up asking if you want to run it appears.

5. In the app, enter your PennKey and PennKey password when prompted, and select Next.

6. If prompted, enter the name and password of an administrator account on the computer.

7. Select Done

8. You're configured; if you're not migrated to AirPennNet automatically, select it from the Wi-fi menu on your taskbar.

-iOS:

1. Go to Settings > Wifi and select the 'AirPennNet-Guest' network

2. Open a browser or use the captive network assistant and click on the "Connect Using My PennKey" button and links.

3. On the JoinNow page, enter your PennKey and password in the fields provided

4. Click 'JoinNow.'

5. You may be prompted to install a profile; if so, select "Allow."

6. Open the Settings app on your iOS device

7. Select "Profile Downloaded." If "Profile Downloaded" does not appear, Navigate to Settings > General > Profile (iOS 14 and older) or Settings > General > VPN and Device Management (iOS 15 and higher) and select the "University of Pennsylvania AirPennNet" profil

8. Select "Install" and enter your device's passcode or password

9. Select "Install" again and then select "Done."

10. You're configured; if you're not migrated to AirPennNet automatically, select it from the Wi-fi menu in your Settings app.

-Android:
Note: Configuration of Android requires installation of the **SecureW2** app from the Android Play Store.

You can download the app from Connect to AirPennNet, but installing the app in advance

makes configuring AirPennNet simpler.

Below are steps for both scenarios.

1. Open the Settings app and go to Connections > Wi-Fi. Select the 'AirPennNet-Guest' Network

2. Open the Chrome app or use the captive network assistant and click on the "Connect Using My PennKey" button and links.

3. From the JoinNow page, install the SecureW2 app by clicking the "Download" button, making sure that "Google Play Store" is selected. If you installed SecureW2 already, you can skip this step.

4. Return to Chrome and click on the "JoinNow" button.

5. The SecureW2 app will open; enter your PennKey and password when prompted and select "Continue."

6. You're configured; if you're not migrated to AirPennNet automatically, select it from Connections > Wi-fi in your Settings app

If you need assistance, please feel free to contact us.